



Newfoundland and Labrador Library Association Bulletin

The Newfoundland and Labrador Library Association

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 \$20.00 for half page

If you want further information about the NLLA and its activities, please contact Patricia Parsons at the above telephone number or e-mail address. You can also write to the NLLA at:

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You may also visit our webpage at: <http://www.infonet.st-johns.nf.ca/nlla>

From the President by Pat Parsons

Once again, I'm able to say, "Greetings from Sunny Central" - although the thermometer is hovering at about minus twenty five, it is really brilliantly sunny, and a real tonic for the spirit. With the short, dark days of January behind us, it's nice to walk home in daylight again and think "If winter comes, can spring be far away??"

I would like to say a special welcome to any new members who have joined since our last issue. We welcome you aboard!

While it may seem like an overall quiet fall/winter to the general membership, there has been a lot going on behind the scenes! Our executive met on Jan. 21, 2002 to begin intensive planning of **Library Week** 2002, and our **AGM**. Two members who had agreed to spear head both events attended this meeting as well - we thank them profusely for venturing forth! They have been busy with their respective committees confirming guest speakers for our conference sessions, haggling over prices of promotional items, and cluing up other related important stuff (like the menu for our annual dinner event, and sources of free funds to offset expenses!)

For our Library Week theme, we wanted something for everyone to have fun with, especially the kids in the school and public libraries. "**Feed Your Mind @ the Library**" promises to offer a menu of tempting activities to whet your reading appetite and provide a banquet of books and stories for library lovers everywhere. Watch for that first mail out!

The AGM planning committee is also trying to guarantee an attractive variety of interesting topics - something for everyone, with sessions on mapping, new Community Access Services, Records Management and Project Delivery. Talk is still ongoing for another CLA/APLA sponsored half day session for May 4. Stay tuned for the forthcoming registration form and confirmed agenda. At the AGM, we will be electing the new 2002-2003 Executive, and are in need of nominations/volunteers for the positions of vice president/president elect, secretary and treasurer. Many of you have lots of skills and expertise to offer our association, so please give some thought to putting your name forward.

I have found my experience at the executive level a rewarding one to date. I would like to thank everyone who has contributed to the on going "life line" of our association - especially for the updates to our web page, the list serv. With the ability to spread information so fast, it's critical (and wonderful) to have it accurate and up to date.

See you all @ the AGM - dare I pull a "Colleen" and say hope to see our Library Week Tote Bags hanging off your shoulders !! ?? There, it's done! Mea culpa, mea culpa....

Upcoming Events

World Poetry Day

March 21, 2002

Poetry reading, St. John's, NF

Newfoundland and Labrador Library Week

April 29 to May 4, 2002

“Feed your mind @ the library”

NLLA AGM Committee is pleased to announce the Association will be holding its annual conference and AGM on May 3, 2002 at Memorial University of Newfoundland. The schedule and registration form will be available by March 7, 2002.

Canadian Health Libraries Association

May 28 - June 1, 2002

Waterloo, Ontario

APLA/CLA annual conference

June 19 - 22, 2002

Halifax, Nova Scotia

Emerging Technologies Workshop Grant

Deadline June 1, 2002

Carin Alma E. Somer Scholarship Trust Graduate Scholarship

Deadline March 31, 2002

Margaret Williams Trust Fund

Deadline March 29, 2002

Margaret Williams Trust Fund

The Trustees of the Margaret Williams Trust Fund are pleased to announce that the trust has made its 2001 award to **Christine Davies** in the amount of \$2000.

Miss Davies is a native of Newfoundland, having grown up in Labrador City and spent the last eleven years in St. John's. She holds a Bachelor of Journalism (1983) from the University of King's College in Nova Scotia and is currently pursuing a Master of Library and Information Studies degree at Dalhousie University.



Applications are now invited for the Margaret Williams Trust Fund Award which has been established to promote the development of librarianship in Newfoundland and Labrador. Funds are awarded on a competitive basis to applicants seeking funding for library related projects or assistance in pursuing graduate studies in Library Science. Annual awards generally approximate \$1000. Deadline for applications is March 29, 2002

For further information and an application form contact:

Mr. Richard Ellis
Chairman, Board of Trustees
Margaret Williams Trust Fund
Queen Elizabeth II Library
Memorial University of Newfoundland
St. John's, NF
A1B 3Y1

Who was Margaret Williams?

According to "The Encyclopedia of Newfoundland", Margaret Williams was born in St. John's in 1931 and died in 1982. She began working with Memorial University in 1953. These are some of her accomplishments:

- ? named University Librarian in October 1980
- ? was president of the Newfoundland Library Association from 1969 to 1971
- ? was president of the Canadian Association of College and University Libraries in 1973
- ? was a member of the board of National Library of Canada from 1972 to 1976
- ? chaired the Canada Committee on Bibliographic Services from 1975 to 1978

A trust fund was set up in her name in 1983. This fund is intended to promote and develop librarianship in Newfoundland.

Privacy, the Internet and Libraries

by Pamela Morgan

This past October, I attended the Library and Information Technology Association (LITA) conference in Milwaukee. One of the keynote sessions concerned privacy on the Internet. The speaker, Karen Coyle, made some very interesting points and I thought that I would share them with you.

Initially, the Internet was developed for defense and research purposes. Before 1974, there was no commercial activity allowed on the Internet. However with the spread of e-commerce, the Internet is no longer the information system that it once was; it is a commerce system. While information is still moved around, it is not information “for you to you” but information “about you to advertisers”.

But standard web logs don't provide any of the information that advertisers want. Therefore advertisers have made a conscious enhancement to the Internet and web browsers in order to get that information. Examples of these “enhancements” include Referrers (where was the person before they got to my site and what search query did they use) and Cookies (identify a return visitor).

It used to be that Cookies could only be read by the originating server, thus the information in the cookie was only available to that one company. Enter Network Advertisers, advertising agencies specializing in advertising on the Internet. They figured out a way around this originating server concept, enabling a cookie to be set from a banner without needing you to click on the banner in order for the cookie to be set. As well, the cookie is set by the Network Advertiser and not by the individual company whose ad it is. So now the Network Advertiser can track you as you move throughout the Internet – and can make this information available to all the companies that they deal with. Of course, this still only applies to the individual computer in use and not to the individual person.

So sites began to offer personalization, like My Excite or My Yahoo. This enables them to key in on you, the individual. For example, by collecting your zip code, perhaps under the guise of providing you with local weather, they can match you to census data (which is tabulated by zip code). And by collecting your birthday, to provide you with a horoscope, they have enough information to locate you through any publicly available record (such as voter lists, medical insurance documents, or drivers' license registration) especially when matched with the zip code. Don't believe it – check out this US example, <http://anybirthday.com/>, which will also sell you the person's mailing address! And remember that there are many public records available online – see for yourself at <http://www.pac-info.com/>.

How can you protect your information? Government regulates that self-regulation is the standard and that all a company needs to do is develop and post a Privacy Policy. It is therefore strongly recommended that you use a Cookie Cutter program (choose Software on the Cookie Central site) to choose whom you are going to trust and who gets information about you.

So what about privacy in the library? Most users don't realise that libraries have privacy/patron confidentiality policies. In fact it has been reported that many users are shocked to hear that libraries do not sell their user database! Every library should advertise their privacy/confidentiality policy - advertise that at a library you can get information without having to exchange privacy information; that the information really is free! But review your privacy policy – know it and understand it. Sometimes privacy policies can be difficult to interpret – does a parent have the right to see what their kids are reading?

Just because your library has a privacy policy doesn't necessarily mean that it is being followed throughout the library. Is your Integrated Library System following the library's privacy policy? What web logs and data does it store and for how long? What are the privacy implications of keeping web server logs and ILS transaction logs? What about IP authentication, where the IP (a fixed IP can identify an individual, or at least a specific computer) is used to allow access to restricted resources, but is then also kept? What about personalized library services such as logins, saved search sets, SDIs, email features ...? How are your ILL partners set up for protecting your users' privacy and do your remote database vendors know they are not allowed to collect and store data about your users? Experiences have shown that you have to explicitly tell the vendors that they cannot track your patrons and collect their data. It is important to bring up these issues with the vendors and to emphasize that you will not buy their products if they do not comply. Most are dependent upon libraries and as a community we can make them aware of the issues and force compliance. Questions to be answered include

- How is user data being stored and protected from unauthorized use?
- Who has access to the data?
- How long is the data retained?

And privacy applies to librarians and other researchers using library data, such as web site usability studies. These researchers must also be concerned with privacy, strip out any identifying information from the aggregate, and follow the rules for using human subjects.

Libraries tend to be so open that security can become a problem. But a library's biggest fear is not so much from hackers but from law-enforcement agencies asking to spy on your patrons. The question being asked so much in the USA today is "if we have privacy in our library, aren't we possibly harbouring terrorists?" Librarians need to think about the question "when does information become dangerous?". There is not a chemist in the world who does not know how to make an explosive. Any farmer knows that a certain fertilizer mix will create an explosive. It is vital that librarians separate the knowledge from the action. In one of the few places where information is free and privacy upheld, the library's biggest fear today is that they will be obligated to keep records, just in case of need by law enforcement officials.

Some sites of interest:

Canada

Office of the Privacy Commissioner of Canada. Resource Centre.

www.privcom.gc.ca/information/index_e.asp

BILL C-6: Personal Information Protection and Electronic Documents Act

www.parl.gc.ca/36/2/parlbus/chambus/house/bills/summaries/c6-e.htm

Information Technology Association of Canada. Privacy and Security.

http://www.itac.ca/client/ITAC/ITAC_UW_MainEngine.nsf/ALL/B43027EA7664E4C8852566F00071AC31?OpenDocument

Canadian Library Association. NetSafe. Online Resources.

<http://www.cla.ca/netsafe/resources.htm>

United States

ALA. Services and Responsibilities of Libraries (52.4 Confidentiality of Library Records)

www.ala.org/alaorg/policymanual/libserve.html

ALA. Privacy and Confidentiality www.ala.org/alaorg/oif/privacy.html

The Privacy Rights Clearinghouse www.privacyrights.org

Electronic Privacy Information Center www.epic.org

The Federal Trade Commission. Privacy Initiatives www.ftc.gov/privacy/index.html

General

Cookie Central www.cookiecentral.com

Junkbusters www.junkbusters.com/nonusa.html

Some of Karen Coyle's presentations on privacy <http://www.kcoyle.net/topiclist.html#privacy>

New Books in Library Science

By Pamela Cline Howley

The following is a selection of new books in library science now available at Memorial's Queen Elizabeth II Library:

Building blocks for planning functional library space / American Library Association, Library Administration & Management Association. Lanham, Md. : Scarecrow Press, 2001. 30 p.

This practical guide provides the library organization with guidelines for establishing functional space requirements for furniture and equipment. A "building blocks menu" presents a list of elements (furniture, equipment, functions) with the estimated amount of space needed for each. This is followed by 20 pages of illustrative drawings giving both a plan and a three-dimensional view of the layout of each element.

Guide to library user needs assessment for integrated information resource management and collection development / edited by Dora Biblarz, Stephen Bosch, Chris Sugnet. Lanham, Md. : Scarecrow Press, 2001. 70 p.

Needs assessment is a process whereby data concerning the broadly defined needs of library users for information in all formats is collected and analyzed. The interpretation of such data can then be used to assist decisions regarding collection management. The guide describes the methodology and techniques for needs assessment projects and discusses some of the problems and pitfalls that may be encountered in conducting such assessments.

Jones, Maggie. Preservation management of digital materials : a handbook / by Maggie Jones and Neil Beagrie. London : The British Library, 2001. 139 p.

This handbook, undertaken on behalf of Britain's Arts and Humanities Data Service, is aimed at a broad audience, including both administrators and practitioners. The overall theme is that although the issues surrounding digital materials are complex and still uncertain, nevertheless there is much that has been achieved and much that it is important to undertake now in order to protect the investments already made and to improve prospects for the future.

Kao, Mary L. Cataloging and classification for library technicians. - 2nd ed. New York : Haworth Press, 2001. 145 p.

In the automated library environment with its heavy reliance on shared cataloguing, precision and adherence to standards in cataloguing are more important than ever before. Therefore proper training of library technicians is essential. This book is designed to serve as a textbook for a two-year associate degree or certificate program for library technicians. It can also serve as a general reference work for practicing technicians, providing basic explanations and interpretations of the cataloguing process and the application of the cataloguing rules.

Preservation : issues and planning / edited by Paul N. Banks, Roberta Pilette. Chicago : American Library Association, 2000. 360 p.

The thesis of this book, written by practicing administrators, archivists, conservators and educators, is that preservation is a technical problem requiring management solutions. Therefore, it emphasizes the issues that need to be addressed within the context of the individual institution, rather than any specific approaches or techniques. Three broad areas are addressed: conservation of materials of artefactual value; preservation management of paper-based information resources; and the new challenges presented by digital resources.

Usability assessment of library-related Web sites : methods and case studies / edited by Nicole Campbell. Chicago : LITA, 2001. 125 p.

This guide provides librarians with basic information on usability assessment, defining the concept and providing an overview of the methods for measuring usability. The important elements of usability studies are presented, while the bulk of the book consists of practical case studies of real usability studies done in a variety of libraries using a variety of different methods. A bibliography of recommended readings is included.

Webb, T. D. Re-membering libraries : essays on the profession. Jefferson, N.C. : McFarland, 2000. 181 p.

T.D. Webb has 25 years of experience in both public and academic libraries. This book is a collection of essays that are partly memoir, partly rumination on the nature of the library profession and its future.

My lifelong love affair with books and reading continues unaffected by automation, computers, and all other forms of the twentieth-century gadgetry.

**- Books in my life
Robert Downs (1903-)**

Outside of a dog, a book is a man's best friend. Inside of a dog, it's too dark to read.

Groucho Marx

News from Carmanville Public Library by Kay Butt, Librarian

In an attempt to keep our library services relevant to our client's needs, the Carmanville Community Access Center has initiated the following programs under the CAP Innovation Program to patrons free of charge.

One of our most innovative programs includes personal training in Online Banking. Using a "dummy" account setup by the banks involved, patrons are given hands on training in online banking that even the most novice computer user can feel comfortable with. In addition, patrons receive a complete step_by_step instruction booklet to take home. This booklet covers their initial signup and all other aspects of online banking. There are 5 different banks involved and each bank has its own complete instruction booklet. When this program is over at the end of February, there will be approximately 25 _ 30 people trained in Online Banking. Training for this course does not require that patrons sign up for an online account.

In addition to the Online Banking training sessions, this center is offering training in the following areas:

- Basic Internet: hands on experience and personal one on one training to learn basic Internet skills.
- E_Mail: how to set up and maintain your own e_mail.
- Desktop Exploring Your Computer: provides a working knowledge of the desktop including how to use their own picture as a background on their home computer.
- Microsoft Word 2000: this session covers all the basic skills needed to compose any type of document.

Training/information booklets have been compiled covering each of the four topics listed above. These are given to the patrons to take home for future reference once they have completed the respective training session.

By the end of this work term, Feb. 28, 2002, there will be approximately 20 _25 people trained in the Internet, E_Mail, Desktop and Word 2000 fields.

We are especially grateful to Industry Canada's Innovations Fund, which generously provided support for these new programs offered at our library in Carmanville.

Official Opening of New Headquarters Office
Provincial Information and Library Resources Board
48 St. George's Avenue, Stephenville, NF



From left to right: Mayor Cecil Stein, Town of Stephenville; Hon Gerald Smith, Minister of Human Resources and Employment; Hon. Judy Foote, Minister of Education; Shawn Tetford, Executive Director; Hon. Kevin Alyward, Minister of Tourism, Culture and Recreation; Dr. John Snow, Chair Provincial Board

On July 3, 2001 the Headquarters of the Provincial Information and Library Resources Board relocated from St. John's to Stephenville as part of Government's regionalization initiative. The Provincial Board held the official opening of their new headquarters office in Stephenville on October 26, 2001. The ceremony was attended by: the Hon. Judy Foote, Minister of Education; the Hon. Gerald Smith, Minister of Human Resources and Employment and member for Port au Port; the Hon. Kevin Alyward, Minister of Tourism, Culture and Recreation and member for St. George's-Stephenville East; Mayor Cecil Stein, Town of Stephenville; a number of mayors from surrounding communities; Provincial Board Members; headquarter's staff; representatives from the business community and other agencies/departments. After the official ceremony there was a tour of the building and a social. The new facilities and additional space will help improve the headquarters operations.

Never lend books, for no one ever returns them; the only books I have in my library are books that other folks have lent me.

Anatole France (1844-1924)

Library Week 2002 **by Stephen Green-Dowden**

Library Week will be celebrated this year from April 29th – May 4th. This year's theme is "Feed Your Mind @ the Library". There will be games, readings, and contests all having to do with this year's theme. This year's Library Week Committee is made up of:

Stephen Green-Dowden
Sue Fahey
Pat Parsons
Annette Anthony
Karen Hutchings
Glenda Peddle
John Whelan

The products that will be available throughout Library Week are tote bags, post-it-notes, and fridge magnets. You will receive your first mail-out will go out on March 1st with a deadline for the order of promotional products. The second package will soon follow.

You may wish to visit the Library Week Web site at:

<http://www.infonet.st-johns.nf.ca/providers/nlla/libweek.html>

World Poetry Day **by Janet Fraser**

We are organizing a wonderful poetry reading at the Confederation Building on March 21. The Minister of Tourism, Kevin Aylward, will attend as well as members of the various ethnic communities. March 21 is World Poetry Day and also World Anti_Racism Day __ Canadian Heritage is sponsoring the event and the League of Canadian Poets, of which I'm a member, is hosting it. Poets Agnes Walsh, Carmelita McGrath, Michel Savard, and Patrick Warner will read. This will be a wonderful event for librarians, poetry lovers, and literacy advocates.

The library connects us with the insight and knowledge, painfully extracted from Nature, of the greatest minds that ever were, with the best teachers, drawn from the entire planet and from all our history, to instruct us without tiring, and to inspire us to make our own contribution to the collective knowledge of the human species. I think the health of our civilization, the depth of our awareness about the underpinnings of our culture and our concern for the future can all be tested by how well we support our libraries.

Cosmos
Carl Sagan

Added Entries by Karen Lippold

Public Libraries

Vicki Murphy, Lending Services Librarian, A.C. Hunter Library, has a six month secondment, December _ May 31, as acting Manager of Technical Services in Stephenville.

With Vicki's secondment, Ronald Knowling was appointed Lending and Electronic Services Librarian at the A.C. Hunter in December.

The Assistant Manager's position in Gander with the Central Division, Provincial Public Libraries, has been filled by Ronald Sheppard. He began January 16, 2002.

In Central Division, Golda Burton retired from Springdale Public Library in November, and she has been replaced by Karen Janes.

Beatrice Stagg has retired from Lumsden Public Library , and she has been replaced by Kay Hatcher.

Special Libraries

Sean Dawe has left the Law Library, Department of Justice, to join the Legislative Library. The Law Library hopes to fill his position soon.

Annette Anthony has accepted the position of Regional Librarian at Fisheries and Ocean Canada in St. John's effective February 4, 2002. Annette's old position of Client Services Officer at CISTI has been advertised and this position is due to be filled in the early spring.

As of February 27, Brenda Blundon, formerly the Assistant Law Librarian with the Justice Department, is the Law Librarian with the Department.

Academic Libraries

College of the North Atlantic

With Jeff Mercer's departure for Cape Breton where he is working with the Public Library, the librarian's position at the Gander Campus is currently vacant and in the process of being filled.

Lynn Cuff is leaving the Clarenville Campus and has accepted a librarian position at the Stephenville Campus (no appointment at Clarenville yet).

There is a new library clerk at the Stephenville Crossing Campus – Michelle Fry. Barb King, formerly of Stephenville Crossing, has taken Tina Foote_Houston's library technician position at the main building in Stephenville.

The Topsail Road Campus library is closing at the end of March and its resources will be integrated into the new library at Prince Philip Drive. Library staff members at PPD are in the process of moving into the new library in the new medical wing at PPD and expect to open in the new location by or before March 1.

Stephan Green-Dowden is leaving the Topsail Road Campus library to take up a position as an Information Librarian with Keyano College in Fort McMurray, Alberta. The position is a full-time faculty position. He leaves his current position on March 7th.

Seal Cove Campus librarian Bonnie Morgan will start her maternity leave in early April.

Burin Campus welcomes Library Clerk Bernice Brenton to the fold.

Memorial University of Newfoundland

Susan Fahey who was Joy Tillotson's sabbatical replacement in Information Services, Queen Elizabeth II Library, has accepted a contractual position as Public Services Librarian in the Health Sciences Library. She begins her new position February 25.

Lisa Goddard who had a workterm placement in the Systems Office, Queen Elizabeth II Library now has a fulltime position as Manager, QEII, of Information Technology Services in the Systems Office.

Laura Scott has returned from her sabbatical to the Collections Division of the Queen Elizabeth II Library.

Stacey Anthony, a MLIS student from the University of Western Ontario, is working as a co-op student in Information Services, QEII.

Chitra Paranjape, who was on leave from the Dr. C. R. Barrett Library, has resigned to work with the Oakville Public Library, Oakville, ON.

Su Cleyle has returned from maternity leave to be the acting head of the Systems Office, QEII, while Slavko Manojlovich is on sabbatical.

Libraries are not made; they grow.

***“Book Buying”. Obitier Dicta.
Augustine Birrell (1850-1933)***

News from Western Newfoundland and Labrador Division of PILRB by Mike Bannister

New Appointment:

Originally from St. John's, Mike Bannister was hired as Assistant Manager in early October. Since then, he's been working on various projects including the improvement of divisional systems (e.g. Rotating Stock and Books_by_Mail), advocating library issues through partnerships with local and community bases and organizations, and finally developing new programs.

He holds a Masters in Library and Information Science from the University of Western Ontario and lives in Rocky Harbour with his wife Lois.

Port Saunders Renovations Project:

In the new year, our division was pleased to announce the approval of the Port Saunders Public Library Renovations Project. For several years, the library has been in need of a new floor and ceiling. Members of the project team hope to have the renovations completed by the end of the summer.

Visiting Story teller and Authors:

We had some fine authors visiting us: Kathy Holubitsky and Mary C. Sheppard in Western Newfoundland and Shane Peacock in Labrador. Also, "Brigita" came to Western Newfoundland with her puppets. Elinor Benjamin, our Assistant Manager until her retirement in June, has been continuing her story_telling in many of our public library and school venues.

New Laws of Librarianship:

- 1. Libraries serve humanity*
- 2. Respect all forms by which knowledge is communicated*
- 3. Use technology intelligently to enhance service*
- 4. Protect free access to knowledge*
- 5. Honor the past & create the future*

*Michael Gorman
(American Libraries 9/95)*

Provincial Information and Library Resources Board
Staff and Public Training Initiative
by Shawn Tetford

On November 5th, 2001, in partnership with Industry Canada's Library Net, and the Community Access Program, the Provincial Information and Library Resources Board hired three people to deliver a compliment of public and staff training initiatives across the province with focus on rural areas.

Under this initiative we were able to hire three trainers; Lisa Bruce, Jamie Brazil, and Sabrina Young. The program was scheduled for 12 weeks. During the first 6 weeks the trainers identified and purchased training materials, developed training programs and scheduled and offered the training sessions. During the remainder of the program they will be concentrating on actual training. As of the end of January they have successfully completed 55 training sessions with over 400 participants (staff and public).

The response has been excellent. This, we believe, is attributed to the quality of the trainers, offering the sessions in well known locations (libraries) at convenient times , and progressively advertising the program. As a result of this initiative we have determined that there is a significant demand for this type of program. While the program is ongoing, feedback has been extremely positive from both staff, and participants. As a result we have extended the trainers until the end of February.

While this is a pilot project, we are considering continuing this type of initiative. It is an example of the new expanded role public libraries can play in the communities across this province.

Libraries: The medicine chest of the soul.

Inscription over the door of the Library at Thebes

The Canadian Public Library and its Role in Government's Innovation Agenda

LibraryNet Board Meeting, October 25-26, 2001

**by
Michelle Walters**

The LibraryNet Board met in Ottawa in October, 2001. Attendees included the SchoolNet Advisory Board, the National Broadband Task Force, the Information Highway Applications Branch of Industry Canada, Government Online, Treasury Board, HRDC, CAP and CLA. A LibraryNet working paper keyed library services to the Throne Speech of January 2001. Specifically, Canadian libraries are well positioned to contribute to the federal agenda in lifelong learning, literacy and e-learning; narrowing the digital divide; improving technology infrastructure and access; contributing digital content and human resources; developing communications strategies and contributing research.

It was agreed that the role of the public library in Government's innovation agenda is not well understood within government itself and that LibraryNet should develop a communications strategy to target this area. For example, Treasury Board presented its Government On-Line model, indicating that Canadians will go to their local libraries for service delivery (e.g. EI applications). There was no consideration given to the fact that many rural and northern communities lack high speed Internet access or that many communities do not have a public library. Where there is a library, it is sometimes open just a few hours a week.

Check out http://www.schoolnet.ca/ln_rb/e/ for more information.

Every library should try to be complete on something, if it were only the history of pinheads.

***The Poet at the Breakfast Table. VIII.
Oliver Wendell Holmes (1809-1894)***

Emerging Technologies Interest Group (ETIG) Workshop Grants

The Emerging Technologies Interest Group (ETIG), an interest group of the Canadian Library Association is pleased to announce it will be offering two grants of \$1000 each during 2002. The objectives of these grants are to promote continuing education in the areas of technology in libraries across the country, and to provide funding support for workshops at the local, provincial and regional level for all areas of librarianship dealing with technology.

Decisions will be made by the ETIG Convenors after each deadline date.

Workshops between January 1 and May 31

Deadline Date: February 15, 2002

Workshops between June 1 and Dec.31

Deadline Date: June 1, 2002

To apply for a grant, please send an email to one of the ETIG's Co_Convenors listed below. Applications should state topic and date of workshop, relevancy to technology in libraries, sponsoring bodies, estimated cost, the number of expected delegates and a contact person. Applications must also agree in writing to adhere to the grant Terms of Reference.

Terms of Reference:

1. Applications should state:
 - a. Topic and date of workshop
 - b. relevancy to library technology
 - c. sponsoring associations/institutions
 - d. estimated cost and what the grant will be used for
 - e. contact person
 - f. number of expected participants
2. Participation is not limited to ETIG members, but ETIG members must be allowed to attend at a discount (50% of the registration fee or higher).
3. For an institution to qualify for a ETIG grant, registration must be open to attendees outside the institution.
4. The ETIG is to be listed as the sponsor or co_sponsor on the program and/or advertising.
5. Grants are to be used for workshops and not for periodic events like annual conferences or meetings.
6. Grant recipients agree to provide the ETIG with a workshop summary to be distributed to the ETIG membership.

Send inquiries or applications to:

Susan Cleyle
ETIG Co_Convenor
Acting Head, Systems Office
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**Urban Community Access Centre
by Ron Knowling**

On February 15, 2002 the A.C. Hunter Library held the Grand Opening of its Urban Community Access Centre.

The opening was attended by Andy Wells, Mayor of St. John's, Patricia Hearn from Industry Canada, Bob Young of the Department of Education, Penny Abbott and Mary Reid from the Canadian National Institute for the Blind and the Independant Living Resource Centre. Anna Penney, Chair of the St. John's Library Board acted as emcee. A ribbon was cut by Penny Abbott, Bob Young and Patricia Hearn to mark the event. In addition approximately 60 members of the public and the media were present.

The Urban Community Access Centre provides an accessible location for the public to learn on_line, send and receive e_mail, and to find educational resources and information. Services offered include a digital camera, scanners and colour printing. The Centre is also equipped to provide access to computers and the Internet for people with disabilities. Tools for this purpose include Display Magnification, Document and Screen Reading software, a wheelchair accessible workstation and large print/Braille keyboards. Specific software packages available are Jaws 4.0 for Windows, Zoom Text Level 2, and Kurzweil 1000 version 6.0.

The Centre was made possible through the Canada_Newfoundland Community Access Program (CNL_CAP), which is a joint initiative of Industry Canada and the Province of Newfoundland and Labrador.

ST. JOHN'S PUBLIC LIBRARIES

by Brenda Parmenter

Vera Perlin Cheque Presentation

On December 6, 2001, the Investors Group presented a cheque for \$5,000 to the Vera Perlin Society to develop a public information campaign emphasizing the needs of parents and care givers of special needs children and adults in Newfoundland and Labrador.

The Society has partnered with the Provincial Information and Library Resources Board to create a special collection of books and videos for the care givers of developmentally delayed people. The partnership allows the Society to provide better distribution of materials across the province and also allows the Society to obtain materials at a discount normally only available to libraries.

Materials purchased for the collection will be housed in central locations in the Provincial Library system around the province.

The cheque was a gift from the Investor's Group which is a major sponsor of the Vera Perlin Society. In attendance at the ceremony at the A.C. Hunter Library were:

- Judy Foote, Minister of Education and Liberal MHA for Grand Bank;
- Tom Hedderson, Progressive Conservative MHA for Harbour Main_Whitbourne;
- Randy Collins, NDP MHA for Labrador West;
- Jerry Colbert, Deputy Mayor of St. John's;
- Earl Howell, Chair of the Vera Perlin Charitable Foundation;
- Dan Charlong, Investors Group;
- Anna Penny, Chair of the Provincial Information and Library Resources Board;
- Thelma Williams, President of the Vera Perlin Society and
- John Perlin, represented the Perlin family.

Family Literacy Day

The Department of Education held a read_a_thon in the A.C. Hunter Children's Library for Family Literacy Day, Sunday, January 27th, from noon to 4:00 p.m. Minister Judy Foote joined about sixty children and parents to share stories read by Newfoundland authors Janet McNaughton, Carmelita McGrath, Susan Chalker Browne and Ed Kavanagh and to enjoy Mr. Wizard's "*I Love to Read*" magic show. Book prizes were distributed as part of the afternoon's events.

Pictures from "Family Literacy Day"



APLA / CARIN ALMA E. SOMERS SCHOLARSHIP TRUST Graduate Scholarship _ Library and Information Science

Approximate Value _ \$2,000 (One award, non renewable)
Applications should be submitted by March 31, 2002.

The Atlantic Provinces Library Association administers the Carin Somers Scholarship Trust <http://www.stmarys.ca/partners/apla/Somers.html>. The trust provides an annual scholarship in her name to assist a Canadian citizen who is an Atlantic Provinces resident needing financial assistance to undertake or complete the academic requirements leading to a degree of Master of Library Science.

The award will normally be announced at the Ordinary General Meeting held at the Annual Atlantic Provinces Library Association Spring Conference.

The successful applicant will have been accepted in an accredited School of Graduate Studies as a candidate for a masters degree in Library Science.

Selection of the recipient will be recommended by a committee of the four Provincial Vice Presidents and the President_Elect to the Executive Committee.

An online application form can be accessed from the APLA WWW pages or found at http://www.stmarys.ca/partners/apla/S_Applic.html.

Applications should be submitted by March 31, 2002, sent in care of,

Elaine Maclean APLA Vice President/President Elect
Head of Technical Services
Angus L. Macdonald Library
Saint Francis Xavier University
Antigonish, NS B2G 2W5

CLA / APLA Conference
19_22 June 2002 _ Halifax, Nova Scotia

Special bulk registration rates have been negotiated for both the full conference or daily registration fees.

Please respond quickly to Marnie MacGillivray as these limited time offers are contingent on 175 people confirming their registration before 15 March 2002.

1. CLA/APLA 2002: SPECIAL CONFERENCE BULK RATE FOR ATLANTIC LIBRARIES

For Immediate Release, February, 19, 2002: So you're planning to attend the CLA / APLA Conference in June? And you're a librarian / library staff member or board member / library trustee currently working / residing in the Atlantic Provinces? Then take advantage of the first time ever special bulk registration fee for Atlantic Canada!

This limited time offer of \$285 is contingent on 175 people confirming their registration before March 15, 2002. Membership in CLA or APLA is *not* required to be eligible for this rate. Individuals can register singly or through their institutions.

To confirm your attendance please phone (902_457_6200) or email marnie.macgillivray@msvu.ca by March 15, 2002.

To register, print the registration form from the CLA website <http://www.cla.ca/conference/cla2002/forms/registration2002.pdf>. In the fees portion, write "Special bulk rate \$285.00." Include a cheque or money order for this amount only and make it out to APLA. Send completed registration forms and payments by April 8th, 2002 to:

Marnie MacGillivray
APLA Treasurer
Reference/Instruction Librarian
Mount Saint Vincent University
166 Bedford Highway
Halifax, NS B3M 2J6

All cheques and forms must be received by April 15th, 2002.

Payment for any social events should be made to CLA by cheque or credit card number.

2. CLA/APLA 2002 SPECIAL *DAILY* BULK RATE!

Did we say daily?! Yes, that's right! And you thought the full conference bulk rate was exciting! Due to popular demand CLA/APLA is happy to offer a special daily rate of \$190!

Ticket price is contingent on 25 delegates confirming before March 15, 2002. Membership in CLA or APLA is not required. Conditions/instructions of the full conference bulk rate apply to the daily.

To confirm your day at CLA please phone (902_457_6200) or email marnie.macgillivray@msvu.ca.

Registration forms are available from the CLA website:
<http://www.cla.ca/conference/cla2002/forms/registration2002.pdf>

Please make all cheques payable to APLA and send with a completed registration form by April 15, 2002 to:

Marnie MacGillivray, APLA Treasurer
Reference/Instruction Librarian
Mount Saint Vincent University
166 Bedford Highway
Halifax, NS B3M 2J6

A reminder that payment for any pre_conference or social events should be made to CLA by cheque or credit card number.

For further information please contact: Jennifer Richard, Chair, Local Arrangements CLA/APLA 2002, Acadia University, jennifer.richard@acadiau.ca, (902) 585_1403.

College of the North Atlantic Library Services Report **by John Whelan**

As mentioned in the last issue of the Bulletin, the College has recently acquired a new computer system to integrate library services on a province_wide basis. The Integrated Library System (ILS) chosen is from SIRSI Corporation, a company which specializes in providing library systems to the academic market in both the United States and Canada.

Staff training on the new system took place in October in both St. John's and Stephenville. The East Coast training took place from October 15_19 with West Coast training on the following week from October 22_26. Hollie Sparks, with SIRSI Corporation in Huntsville, Alabama, delivered the training at both sites.

The ILS “went live” in January and is quickly proving its worth. Students can now use the web_based OPAC to see what library resources are available at each campus library; and intercampus loan (ICL), a rare occurrence in the past, is already becoming common. Persons both within and outside the College community can access the catalogue at the following URL: <http://sirsi1.northatlantic.nf.ca>.

Along with implementing the new ILS, the Prince Philip Drive Campus Library has completed it's relocation. That library, temporarily housed since July 2000 in the campus gymnasium, has moved to a new, permanent location. This new library will also house the collection at Topsail Road, as that campus is incorporated with the Prince Philip Drive facility. Located in an architecturally designed, attractive, air_conditioned space just off the central foyer, Prince Philip Drive's new library is a definite improvement over the gymnasium and is a far cry from the “temporary” location it had for so many years in the decrepit and non_central portables. Library staff members will have a Grand Opening/open house very soon and welcome all NLLA members to visit at any time.

Other news of note concerns staff changes and turnover. Please consult the “Added Entries” column for details.

Please note that I have stepped down as Provincial Team Leader_Library Services and that Janet Fraser, Librarian at the Prince Philip Drive Campus, has recently been appointed as Team Leader for a two_year term. I know that I speak for all College Library Services staff when I say that I wish Janet well as she takes on her new duties during a particularly challenging time. I know that she can count on the support of the whole Team as we work together, along with the new ILS, to create a twenty_first_century College Library System.



East Coast Training Participants

Front row (left to right)

Tracy Mouland (Bonavista), Deanne Hickman (PPD), Jean Mullowney (PPD), Hollie Sparks (SIRSI trainer), Kelly Matheson (Carbonear), Bonnie Morgan (Seal Cove)

Back row (left to right)

Sandra Shallow (Burin), Janet Fraser (PPD), Donna Crann (Placentia), Glen Howell (GF-W)
John L. Whelan (GF-W), Stephen Green-Dowden (Topsail Road)



West Coast Training Participants

Front row (left to right)

Cathy Ash (BSG), Barbara King (BSG), Hollie Sparks (SIRSI Trainer), Karen Bennett (LabWest)

Back row (left to right)

Kay Keeping (PAB), Marian Burnett (Corner Brook), Glen Howell (GF-W), Lynn Cuff (Clareville), Lenora Furey (Baie Verte)

