

Getting Out from Behind the Desk: the Future of Library Customer Service

Sponsored by
Queen Elizabeth II Library, Memorial University
CLA's Emerging Technology Interest Group
Newfoundland and Labrador Library Association

Friday October 29, 2004 9am - 4pm

Open to all librarians in the region on a first come first serve basis (max. 40 participants)

Name: _____

Library Affiliation: _____

Address: _____

Phone: _____ Email: _____

() I am a member of NLLA or ETIG

() I am a Memorial University Librarian

<p>COST: \$10 for NLLA, ETIG or Memorial University Librarians All others \$15</p>
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To register, please complete this form and mail to:

QEII Library
St. John's, NL
A1A 3Y1
Attention: Carol Sullivan

Please make cheque or money order out to **Memorial University QEII Library**.